

# OYSTER FINCAP PVT. LTD.

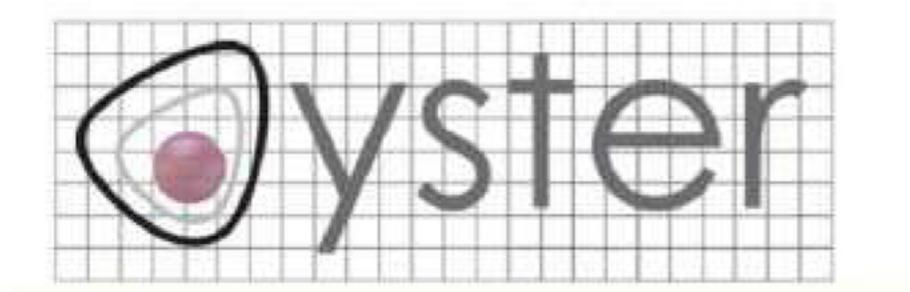
(Stock Broker / Trading Member / Clearing Member)

#### <u>Annexure – B</u>

#### **Investor Complaints Data**

### Data for every month ending - August 2025

S	Receive d from	Carried forwar d from previou s month	Receive d during the month	Total Pendin	Resolve d*	Pending at the end of the month**		and the second s
						Pendin g for less than 3 month s	Art.	
1	2	3	4	5	6		7	8
1	Directly from Investors	0	0	0	0			0
2	SEBI (SCORE S)	0	0	0	0	0		0
3	Stock Exchang es	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0			0



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(Stock Broker / Trading Member / Clearing Member)

#### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	September - 2024	0	0	0	0
2	October - 2024	0	0	0	0
3	November - 2024	0	0	0	0
4	December - 2024	0	0	0	0
5	January - 2025	0	0	0	0
6	February - 2025	0	0	0	0
7	March - 2025	0	0	0	0
8	April - 2025	0	0	0	0
9	May - 2025	0	0	0	0
10	June - 2025	0	0	0	0
11	July - 2025	0	0	0	0
12	August - 2025	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	0	0	0	0
2	2020-21	0	0	0	0
3	2021-22	0	0	0	0
4	2022-23	0	0	0	0
5	2023-24	0	0	0	0
6	2024-25	0	0	0	0
7	2025-26	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.